

# ANDROID™ SETUP GUIDE

## MyCareLink Heart™ Mobile App

### Below is a list of everything you need to set up the MyCareLink Heart mobile app:

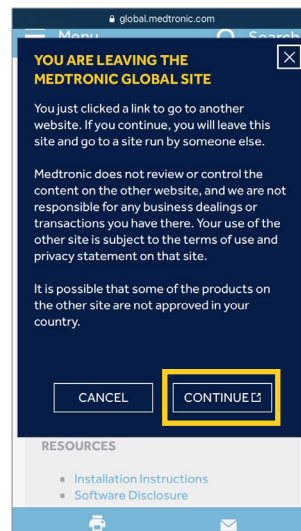
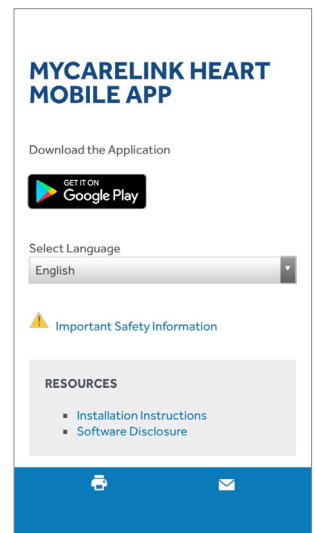
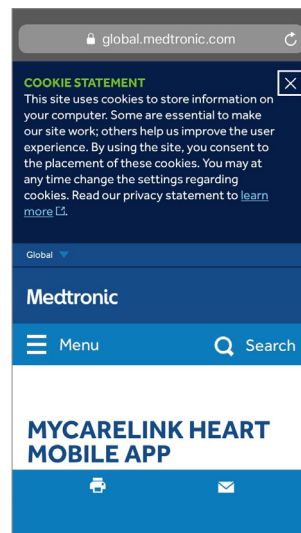
- Your smartphone or tablet. Please ensure that your mobile device is sufficiently charged. Medtronic recommends that it is at least 50% charged.
- Your Google Play™ account and password.
- A valid email address.
- Your heart device serial number. The serial number can be found on your patient ID card.

Please visit [MCLHeart.com](http://MCLHeart.com) for a list of compatible devices.

The requirements for your mobile device and OS version will change over time. You may need to update, or replace, your mobile device and OS to use the app to transfer data between your heart device and the Medtronic CareLink™ network.

## STEP 1

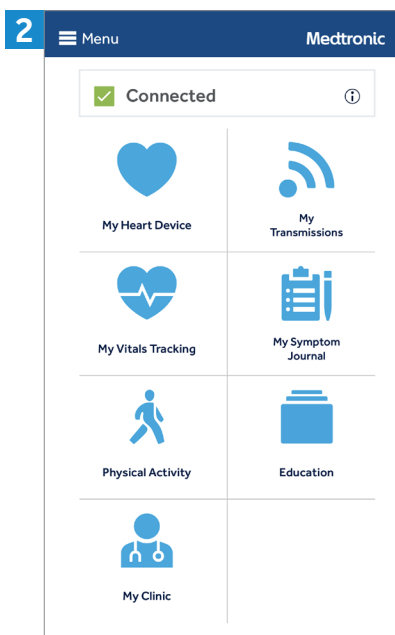
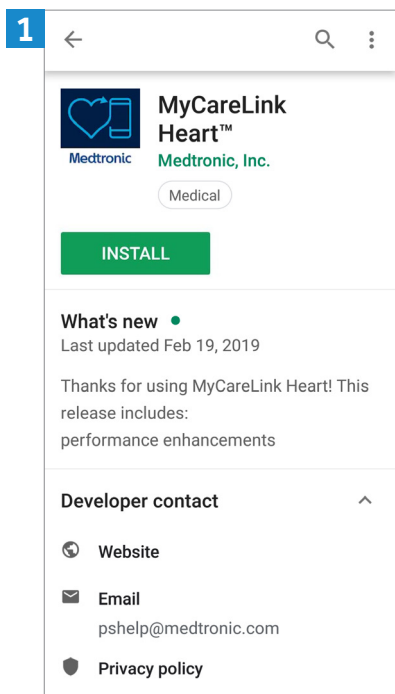
From your mobile device, navigate to [MCLHeart.com](http://MCLHeart.com). Click on the Google Play badge to download the application from the Google Play Store. Tap **“Continue”** to leave the Medtronic site.



## STEP 2

You will be directed to the Google Play Store.

- If your mobile device **is compatible**, you can tap **"INSTALL"** to download the app.
- If your mobile device **is not compatible**, you will see "Your device isn't compatible with this version." Please ask your clinic for another monitor option.



## STEP 3

Once downloaded, the MyCareLink Heart mobile app icon will appear on your mobile device screen. Look for this icon and tap to open.



## NOTE:

MyCareLink Heart is a free app. Please click on the below link if you are having trouble downloading it from Google Play.

<https://support.google.com/android/troubleshooter/2402620?hl=en#ts=2402552>

## Now, we will walk you through the setup process in the app.

**1** How it Works

Your pacemaker records data about your heart.

• • •

NEXT

SKIP

**2** How it Works

This data is sent securely to your phone via Bluetooth.

• • •

NEXT

SKIP

**3** How it Works

Your phone sends the data to your clinic when they need it.

• • •

OK

## Agree to terms of use and privacy statement.

**4** TERMS OF USE

### Terms of Use

The MyCareLink Heart™ Application ("Licensed Application") is provided by Medtronic, Inc. ("Medtronic") to monitor and transmit data from a Medtronic implanted heart device ("Heart Device") to the Medtronic CareLink® Network ("CareLink Network") via a mobile device. The Licensed Application can be used by a patient that has been prescribed the Licensed Application by a physician ("Patient") or, if this service is available in your country, by family or friends of such Patient (each a "Follower"). The Licensed Application may also allow a Patient to enter information into a journal within the Licensed Application, including symptoms or other medical information ("Symptom Journal"). In addition, the Licensed Application may allow for collection of certain information about the Patient—e.g., weight, blood pressure, and/or heart rate ("Vitals Tracking") either via manual entry by the Patient or via connection of your mobile device to external monitoring devices that are compatible with the Licensed Application ("External Devices") such that data output from these External Devices can be viewed on the Licensed Application ("External Data"). If you are a Patient, your personal information, except for your Symptom Journal and Vitals Tracking can be viewed by your Followers. If you are a Follower, your personal information can be viewed by the Patient. By installing or using the Licensed Application to transmit Heart Device data to the Medtronic CareLink Network, or to view the

**5** PRIVACY STATEMENT

### Privacy Statement

[For users in the European Union please click here](#)

**For all other users please read on**

This Privacy Statement tells you how we protect and use information that we gather through Medtronic Mobile Applications (the "Application" or "App"). This Privacy Statement is intended for a global audience.

For users in Europe, please refer to the privacy statements specific to your geography that are referenced in your App.

This Privacy Statement was last revised May 2018. We may change the Privacy Statement at any time and for any reason.

Please read the End User Licensing Agreement (EULA) for your Application to understand the general rules about your use of the Application. Except as written in any other disclaimers, policies, terms of use, or other notices in an Application, this Privacy Statement and the EULA are the complete agreement between you and Medtronic with respect to your use of the Application.

**Introduction**

The Applications are owned and operated by Medtronic.

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Medtronic

## MyCareLink Heart™ Patient App

SIGN UP

LOGIN

**7** < Back Sign Up Medtronic

### Before you begin

1. Please have your Medical Device ID serial number ready. It may be found on your ID card.

2. Make sure you are connected to the Internet and Bluetooth is on.
3. You may see additional pop-up messages after pressing CONTINUE below; please follow those instructions.

CONTINUE

## Setup process, cont'd.

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### Before you begin

Please have your Medical Device ID serial number ready. It may be found on your ID card.

**Allow MCL Heart in background**

Please click 'ALLOW' or YES in the next pop-up, so MCL Heart can connect with your heart device while in the background.

CLOSE

CONTINUE

9 < Back Sign Up Medtronic

### Before you begin

1. Please have your Medical Device ID serial number ready. It may be found on your ID card.

**Stop optimizing battery usage?**

MCL Heart will be able to run in the background. Its battery usage won't be restricted.

DENY **ALLOW**

2. You may see additional pop-up messages after pressing CONTINUE below; please follow those instructions.

CONTINUE

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### Where is your heart device clinic located?

North America or South America

Europe, Asia or Africa

Australia or New Zealand

I acknowledge that Medtronic will store and process my heart device information on behalf of the clinic that follows my heart device.

NEXT

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### Nice to meet you.

What's your first and last name?

Already have an account? [Login](#)

First Name

Last Name

NEXT

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### Let's get you signed up.

Enter your email address and create a password.

Email

abc@gmail.com

Create a password

Mypassword1

Password is case sensitive.  
Password must include:  
\* 7 or more characters  
\* At least 1 letter and 1 number  
\* Only letters and numbers

NEXT

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### What is your heart device serial number?

ABC 123 123 A

You may find your heart device serial number on your medical device ID card or other information provided.

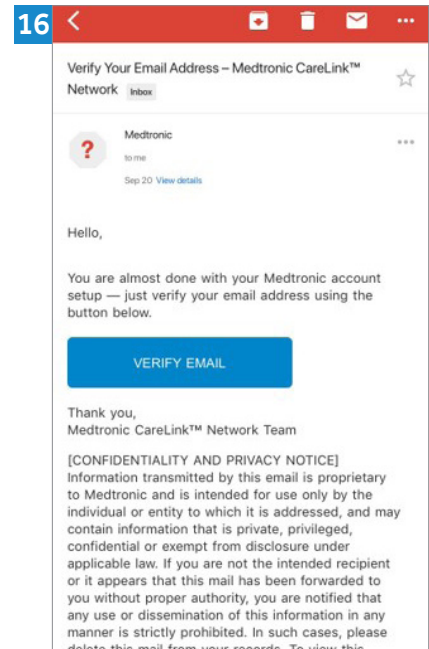
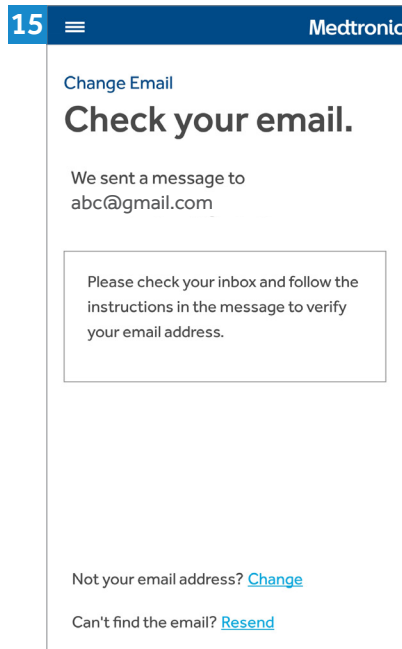
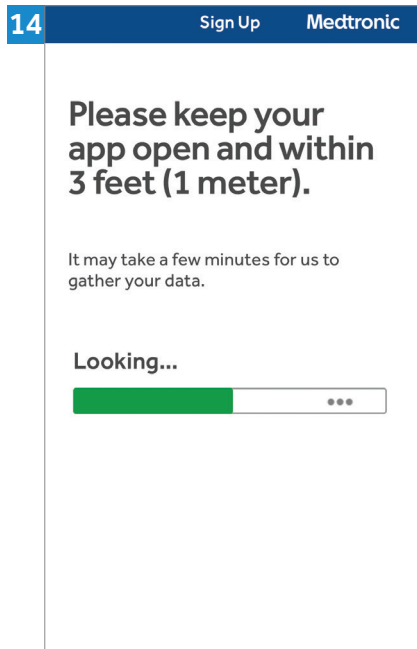
[SEE EXAMPLES](#)

SUBMIT

Please write this email and password down as you will need them later to complete the setup process. You will also need these credentials to set up the app on another phone or tablet, if you choose to do so.

You can find your heart device serial number on the sticker on your temporary patient ID card.

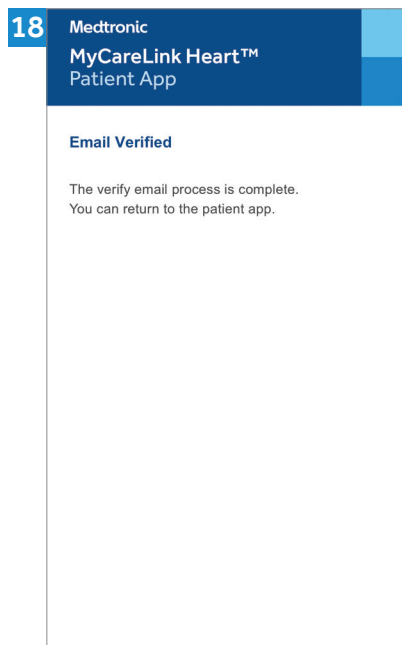
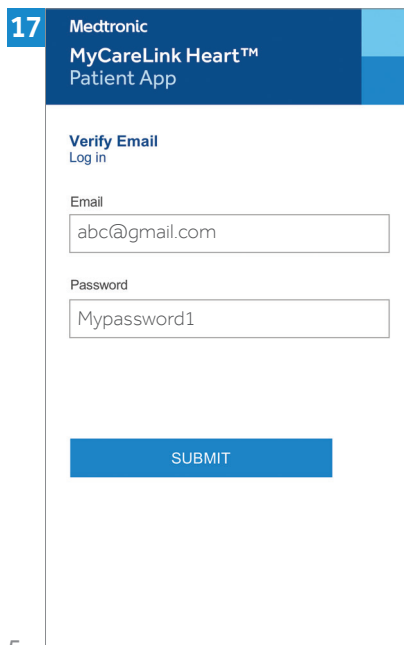
## Setup process, cont'd.



Pairing may take 3-6 minutes and the first transmission might take up to 3 hours. During transmission, you must keep your mobile device within 3 feet/1 meter of your heart device.

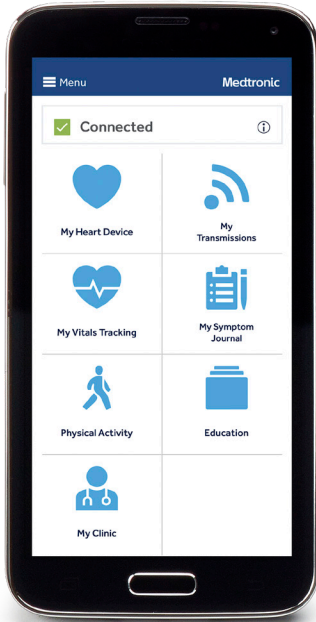
Exit the app, navigate to your email, and look for an email from Medtronic. If you do not see an email:

1. Refresh your email inbox.
2. Check your spam folder.

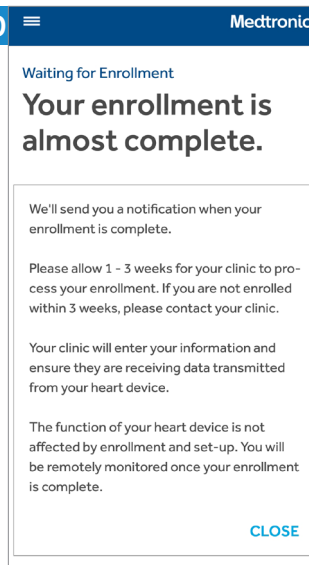


Once you verify your email you will see one of these two screens:

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If you see this screen, don't worry. You have set up the app correctly. You will be able to access the features of the app as soon as your clinic adds you to their system.

Congratulations and welcome to your MyCareLink Heart.

Go to YouTube and search for "Getting Started with the MyCareLink Heart™ Mobile App for Pacemakers"

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