

APPLE® SETUP GUIDE

MyCareLink Heart™ Mobile app

Below is a list of everything you need to set up the MyCareLink Heart mobile app:

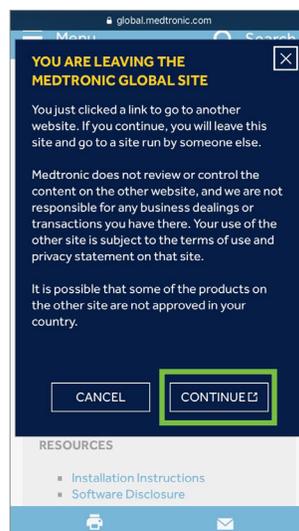
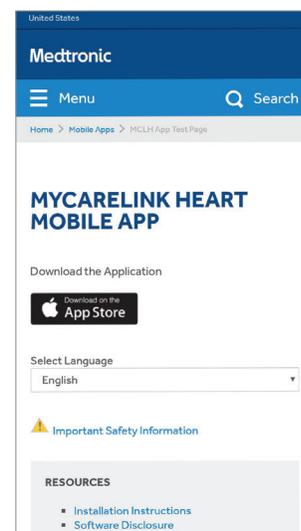
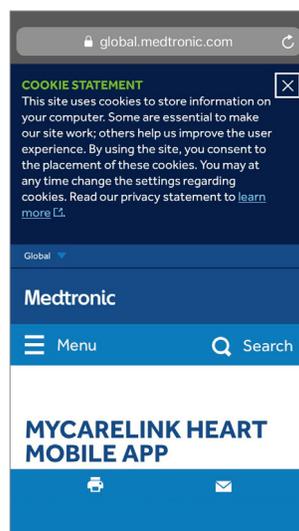
- Your smartphone or tablet. Please ensure that your mobile device is sufficiently charged. Medtronic recommends that it is at least 50% charged.
- Your App Store ID and password.
- A valid email address.
- Your heart device serial number. The serial number can be found on your patient ID card.

Please visit www.MCLHeart.com for a list of compatible devices.

The requirements for your mobile device and OS version will change over time. You may need to update or replace your mobile device and OS to use the app to transfer data between your heart device and the Medtronic CareLink™ network.

STEP 1

From your mobile device, navigate to MCLHeart.com. Click on the Apple Store badge to download the application from the Apple App Store. Tap **“Continue”** to leave the Medtronic site.

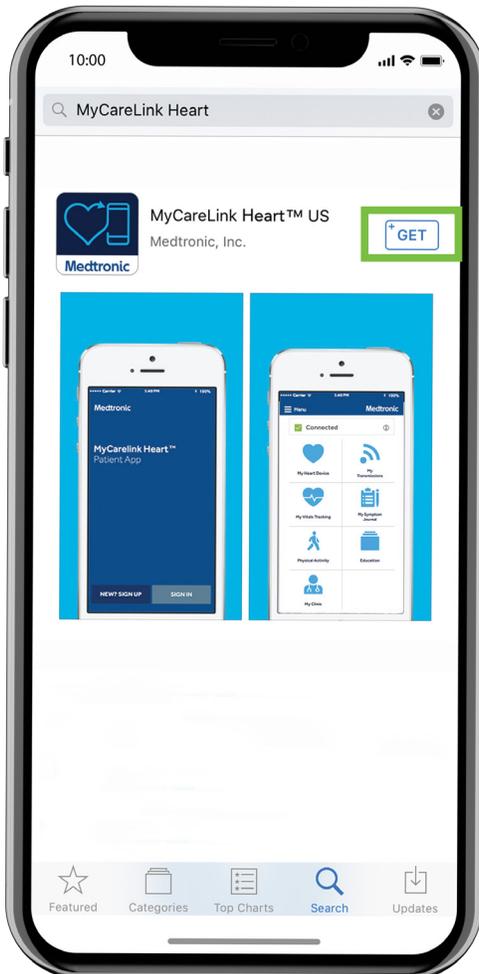


STEP 2

You will be directed to the App Store.

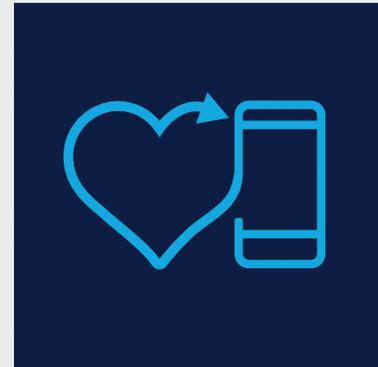
- If your mobile device **is compatible**, you can tap **"GET"** in the App Store to download the app.
- If your mobile device **is not compatible**, the "GET" button will be disabled. Please ask your clinic for another monitor option.

1



STEP 3

Once downloaded, the MyCareLink Heart mobile app icon will appear on your mobile device screen. Look for this icon and tap to open.

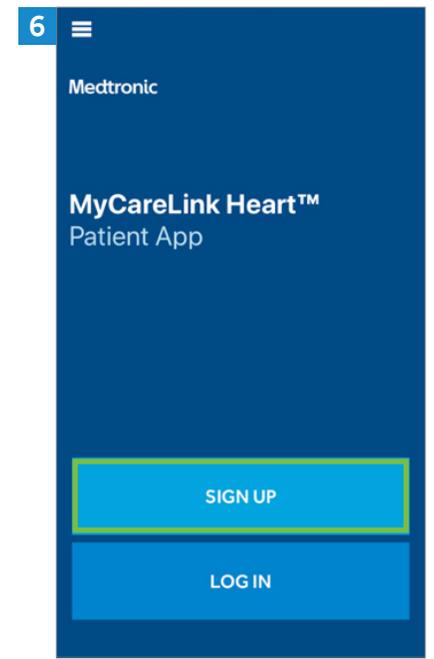
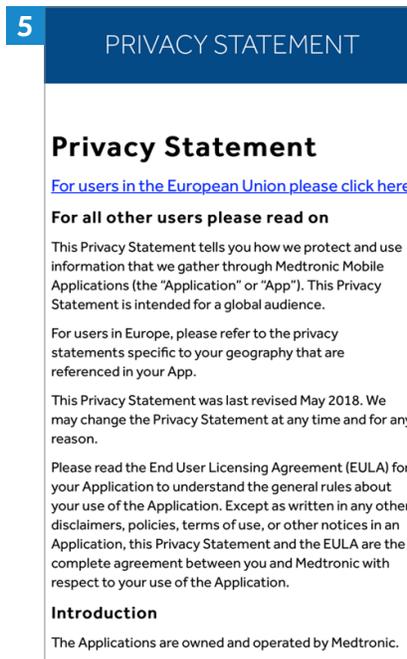
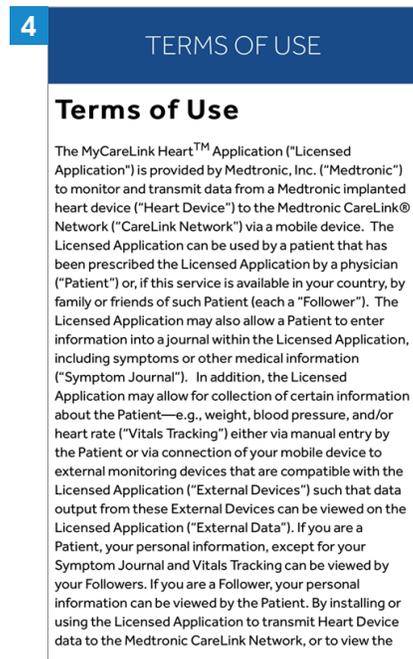
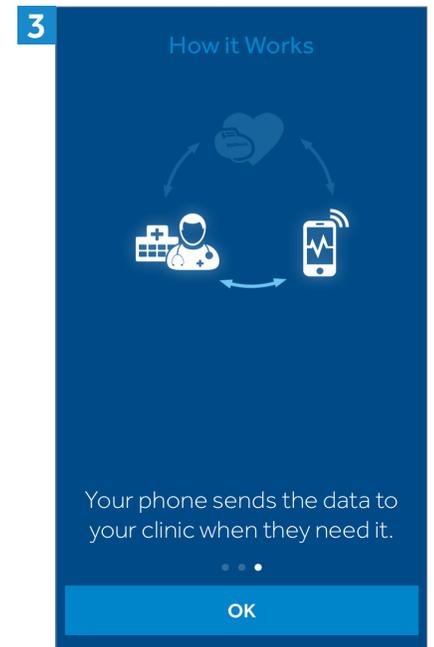
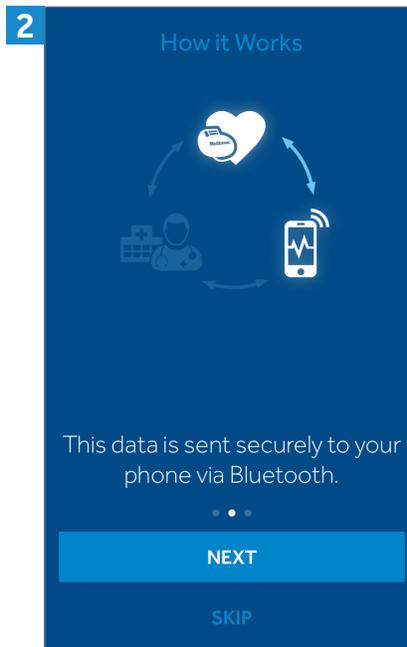
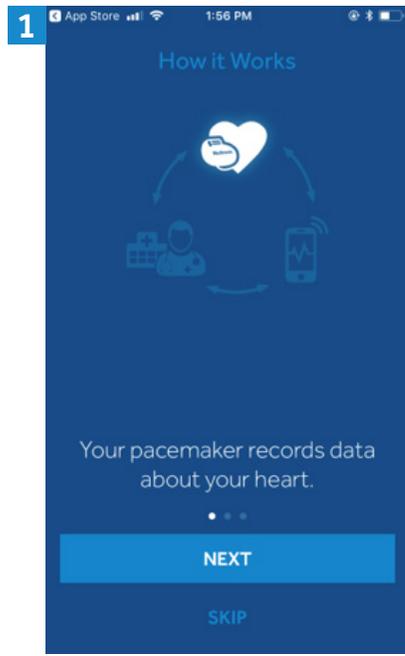


NOTE:

MyCareLink Heart is a free app. Please click on the below link if you are having trouble downloading it from Apple Store.

<https://iforgot.apple.com>

Now, we will walk you through the setup process in the app.



Setup process, cont'd.

7 < Back Sign Up Medtronic

Before you begin

Please have your Medical Device ID serial number ready. It may be found on your ID card.



CONTINUE

8 < Back Sign Up Medtronic

Where is your heart device clinic located?

North America or South America

Europe, Asia or Africa

Australia or New Zealand

I acknowledge that Medtronic will store and process my heart device information on behalf of the clinic that follows my heart device.

NEXT

9 < Back Sign Up Medtronic

Nice to meet you.

What's your first and last name?

Already have an account? [Login](#)

First Name

Last Name

NEXT

10 < Back Sign Up Medtronic

Let's get you signed up.

Enter your email address and create a password.

Email

abc@gmail.com

Create a password

Mypassword1

Password must include:

- At least **1 letter** and **1 number**
- **7 or more characters**

SUBMIT

Please write this email and password down as you will need them later to complete the setup process. You will also need these credentials to set up the app on another phone or tablet, if you choose to do so.

11 < Back Sign Up Medtronic

What is your heart device serial number?

ABC 123 123 A

You may find your heart device serial number on your medical device ID card or other information provided.

[SEE EXAMPLES](#)

SUBMIT

12 Sign Up Medtronic

Please keep your app open and within 3 feet (1 meter).

It may take a few minutes for us to gather your data.

Looking...

...

13 Sign Up Medtronic

! HELP

Please allow notifications

Please allow app notifications when prompted by your phone or tablet.

CLOSE

14 Sign Up Medtronic

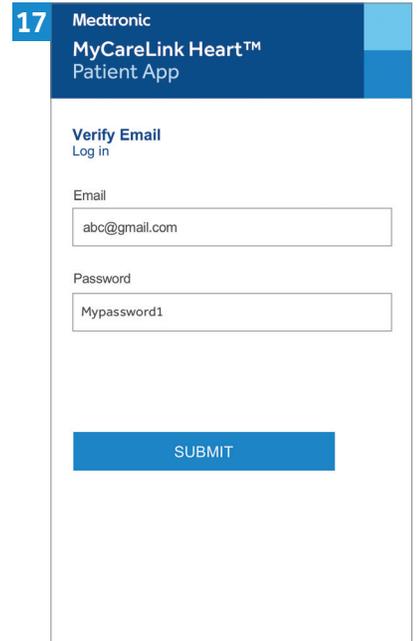
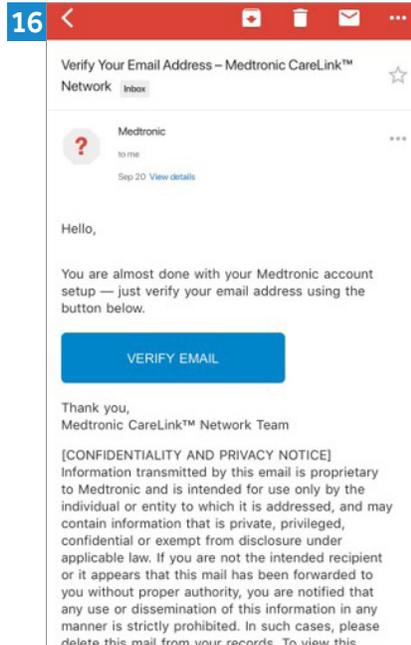
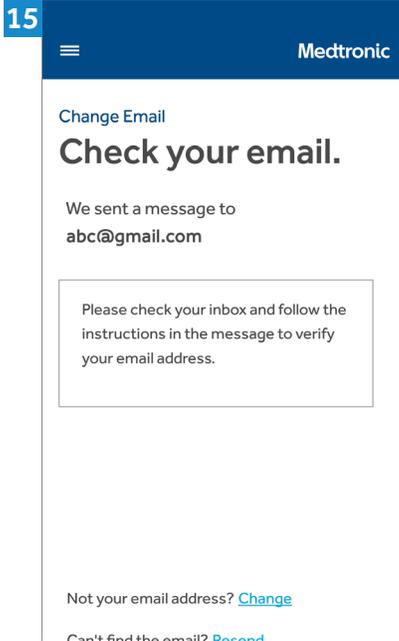
"MCL Heart" Would Like to Send You Notifications

Notifications may include alerts, sounds, and icon badges. These can be configured in Settings.

Don't Allow
Allow

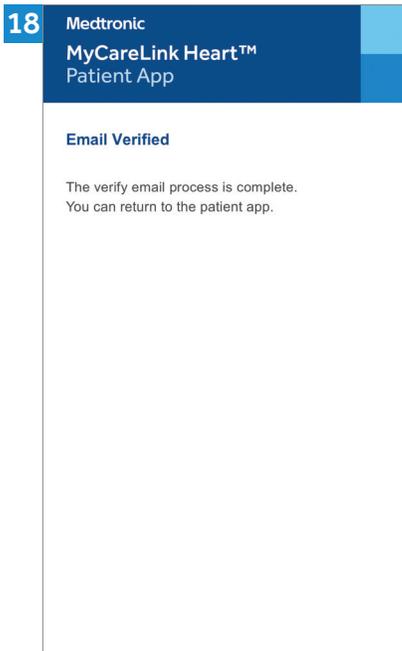
You can find your heart device serial number on the sticker on your temporary patient ID card.

Pairing may take 3-6 minutes and the first transmission might take up to 3 hours. During transmission, you must keep your mobile device within 3 feet/1 meter of your heart device.

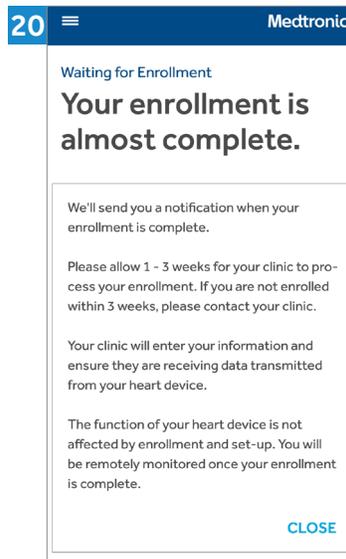
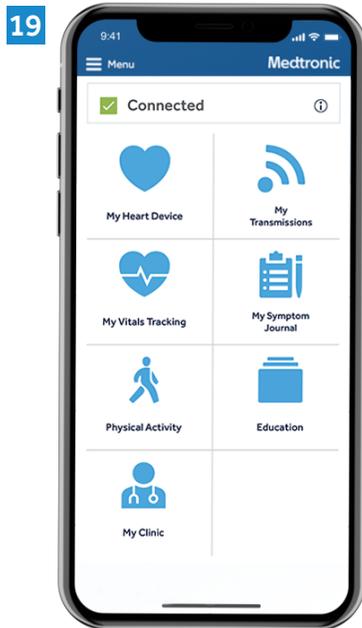


Exit the app, navigate to your email, and look for an email from Medtronic.
If you do not see an email:

1. Refresh your email inbox.
2. Check your spam folder.



Once you verify your email you will see one of these two screens:



If you see this screen, don't worry. You have set up the app correctly. You will be able to access the features of the app as soon as your clinic adds you to their system.

Congratulations and welcome to your MyCareLink Heart.

Go to YouTube and search for "Getting Started with the MyCareLink Heart™ Mobile App for Pacemakers"

Caution: Federal law (USA) restricts these devices to sale by or on the order of a physician.

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